



**GIG
CYMRU
NHS
WALES**

Addysg a Gwellu Iechyd
Cymru (AaGIC)
Health Education and
Improvement Wales (HEIW)



Online webinar

24 April 13:00-15:30

Strategic Workforce Plan for Primary Care

Exploring the impact of digital transformation on the primary care workforce

Purpose: We are hosting a webinar as part of the development of a Strategic Workforce Plan for Primary Care to explore the ways in which new technology can help transform the delivery of primary care services.

| | Item | Lead | Timing |
|----------------------------------|--|---|--|
| 1. | Health Education and Improvement Wales (HEIW) - Setting the scene | Sian Richards - Director of Digital and Data (HEIW) Dorothy Edwards - Director of National Programmes (HEIW) | 13:00 - 13:05 5 minutes |
| 2. | How telehealth and telemedicine can improve the delivery of primary care services. How can technology support careers and improve personal health and wellbeing. How technology can enable new ways of working – case study around remote recruitment. Interactive poll What are the opportunities to integrate telehealth and telecare into service models and workforce planning in primary care? Questions | Professor Alka Ahuja Consultant Child and Adolescent Psychiatrist & National Clinical Lead, TEC Cymru Gemma Johns, National lead for Research TEC Cymru | 13:05 - 13:45 40 minutes 13:45 - 13:55 10 minutes |
| Comfort break – 5 minutes | | | |
| 3. | What's the potential of digital health and Artificial Intelligence (AI) within primary care and what impact will this have on the workforce. How can this, change the shape of the workforce and the requirements for training and education. Interactive poll What are the opportunities that digital advancement offers for primary care? Questions | Dr Keith Grimes Digital Health Innovation Clinical Product Management Artificial Intelligence | 14:00 - 14:50 50 minutes 14:50 - 15:00 10 minutes |
| 4. | DHCW road map for primary care Focusing on the pipeline over the next two years. Questions | Sam Hall Director of Primary, Community and Mental Health Digital Services, DHCW | 15:00 - 15:30 30 minutes |
| 5. | Closing remarks | | |