


TOGETHER FOR HEALTH: NATIONAL ORAL HEALTH PLAN FOR WALES 2013-18

Development and Delivery of Actions:

ACTIONS FOR PGMDE	WELSH GOVERNMENT (WG) EXPECTED OUTCOME to include:	PGMDE PROGRESS
<p>1. Commission, develop and deliver education and training programmes to appropriately support the delivery of Local Oral Health Plans (Strategic Action: page 36).</p>	<p>a) Confirmation of sight of each HB's plan, and liaison with key stakeholders to identify key training needs; b) A review/ audit of current training provision to ensure that it remains fit for purpose; c) Timeline and actions to commission/ develop/ deliver education and training plans in support of LOHPs.</p>	<p>a) The Dental Postgraduate Section has been formally invited to attend the Health Board Dental Operational group meeting in July 2014. This will enable the Dental Postgraduate Section to update the group on new and existing training initiatives and provision available to the dental profession in Wales and to also identify and act upon any new training requirements that may arise from the LOHPs.</p> <p>Made aware via Primary Care Committee, DQSET, WDC and other key stakeholder meetings of the training needs for the dental team.</p> <p>b) Ongoing evaluation of all courses and feedback from participants. Discussed at monthly Man Exec and Quality Committee meetings and key stakeholder meetings.</p> <p>c) Courses provided in specific response to identified need across Wales:</p> <ul style="list-style-type: none"> • Development of POVA courses for the dental team including alcohol abuse – 6 dates arranged all fully booked with 30

		<p>per session. Waiting list of 104 to date.</p> <ul style="list-style-type: none"> • PGMDE is working in collaboration with Stop Smoking Wales to develop a new training session specifically aimed at Dentists and DCPs. This training will be made available in 2014-15. • The first two Screening for Oral Cancer in General Dental Practice training sessions took place in Cardiff and Rhyl at the end of November 2013. These sessions were arranged to meet the increasing demand for this topic (as it is now a core training requirement by the GDC). As a result 148 dental professionals attended the two courses. These courses and all others provided by the Dental Postgraduate Section are evaluated and the delivery continuously reviewed. There are also similar courses held regionally provided by the Dental Postgraduate Regional Tutors and an online course was also provided on this topic in May 2013. These courses will be arranged on an ongoing basis. • Special Care course for Dental Nurses – provided in direct response to the SpCare Implementation Plan and through liaising with MCN representatives in S Wales. (see attached paper for further information.) This course is the recognised national certificate for DNs to assist with sedation patients and ensures patient safety by ensuring the workforce is appropriately trained. The course is accredited by NEBDN and reviewed and modified annually. This work also led to courses for Medically Compromised patients being arranged in January and February 2014 for all dental professionals.
--	--	---

		 <p>Summary Report on Education and Train</p> <ul style="list-style-type: none"> • Awaiting developments from the RCS England Working Group regarding Dentists with enhanced skills.
2. Support further development of audit for Dental Care Professionals (page 30 and page 39).	Evidence of proposed actions and timelines for delivery.	<p>Audit and PDP Tutors are actively seeking to engage DCPs in Audit in dental teams and practices across Wales. DCPs can be involved in Audit as part of the team and they can also be Lead for the practice audits.</p> <p>From 1st Sept 2011 to the end of August 2013 11 practices were involved in a DCP led audit which included 63 DCPs.</p> <p>From 1st Sept 2011 – 31st August 2012 155 dental practices involving 311 dentists and 177 DCPs carried out audits.</p> <p>The WHTM audit which will be launching in Spring 2014 will again be aimed at the whole dental team.</p>
3. Work with 1000 Lives Plus programme to promote use of recognised improvement methodologies by dental teams (page 39)	Evidence of actions and timelines for delivery.	<p>This relates to the Quality Delivery Plan, Welsh Government 2012. The QDP identifies 10 actions for the NHS in Wales. When the QDP was published, PGMDE liaised with WG to consider how best to support dental teams in Wales to deliver QDP, particularly working with 1000 Lives Plus programme to promote use of recognised improvement methodologies by dental teams.</p> <p>Specific ‘train the trainers’ IQT session arranged for CDS Clinical Directors and PGMDE/GDS Tutors & Advisors on 26/6/13. Key objectives were to outline IQT and to promote use of Bronze level</p>

		<p>on line training; the key component of QDP. The day was very well evaluated and attendees requested a further event to build on the work.</p> <p>To date 17 tutors/advisors have completed the bronze level training. Further training being provided in April 2014 to all tutors and advisors.</p> <p>PGMDE has a range of activities to support practice improvement. These are outlined in the attached driver diagram. It is timely to review these activities to link them as a coherent whole and a draft plan for the revised Practice Improvement approach has been produced. This was welcomed by DQSET and will be implemented during 2014-15.</p> <p>Enquiries with 1000 lives plus Directors re production of “pocket guide” for dental teams as per nursing and pharmacy</p> <p>1000 Lives Plus Director agreed publication of guide for dental teams, but requested development of an on-line resource rather than hard copy. PGMDE working with 1000 lives plus HEI lead and faculty lead for dentistry to develop the resource. First draft produced, the final draft will be completed by end February ready for small scale testing with dental teams before final version issued late April 2014.</p> <p>PGMDE considering how to promote dental team sharing of good practice and learning. This is not embedded in dental practice and is a lost opportunity for dental teams to learn from each other. PGMDE will test sharing of good practice as part of it’s website –</p>
--	--	--

		likely to start testing in Summer 2014
4. Support the dental profession to improve antimicrobial prescribing in general dental practice through the 1000 Lives Plus practice based audit, and subsequent use of recognised improvement methodologies (page 31).	<p>a) Evidence of action taken and timelines</p> <p>b) Clarification of measure for success</p>	<p>a)The antimicrobial audit which begun in April 2012 is one component of a number of actions designed to reduce antimicrobial prescribing by dentists. These include:</p> <ul style="list-style-type: none"> *Use of dentist's identifiable prescriptions as per WG policy. *Inclusion of appropriate prescribing as part of WeMeREC education events with dentists. *WG promotion of evidence based prescribing guidelines. <p>There are currently 382 dentists participating in the antimicrobial audit, with 213 who have completed.</p> <p>b) Feedback from the audit has been positive but we await detailed data on prescribing trends (data collection likely to be led by PHW)</p>
5. Continue to promote and facilitate use of MMD in GDS in Wales, particularly for practices where performance concerns have been identified.(page 32)	<p>a) Action to identify the extent of the use of MMD in Wales;</p> <p>b) Identification of opportunities to promote/ increase use of MMD</p> <p>c) Clarification of the measure for success and the relevant timelines.</p>	<p>In late 2011 research was undertaken within PGMDE on the development of the MMD for the primary care dental team. As a result of this research a paper was written by PGMDE staff and submitted to the BDJ on the findings and the article 'Development of the Maturity Matrix Dentistry (MMD): a primary care dental team development tool' was published in June 2012.</p> <p>The research highlights the importance of effective team working to the quality of patient care and staff satisfaction and indicates that the MMD has potential to support team development.</p> <p>Posters were presented at ADEE in 2011 and the Medical Education Conference in March 2012 demonstrating the research</p>

		<p>findings.</p> <p>MMD is used during a facilitated session with PGMDE PDP Tutors throughout Wales. Since February 2013 26 MMD sessions have taken place, with 66 dentists and 99 DCPs involved in these sessions.</p> <p>The Dental Postgraduate Department will continue to promote and facilitate the use of MMD in GDS practices within Wales.</p> <p>Individuals who have been directed to seek support from the Dental Professional Support Unit will be supported by tutors who are trained in the delivery of MMD. Where it is deemed necessary to support the individuals Personal Development Plan and educational requirements, the wider practice context will be taken into consideration and therefore in these specific situations MMD training will be advised as one of the tools available to the whole practice.</p>
--	--	--