Principle Software Developer

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As a Principal Software Developer, I lead a team of talented developers who maintain and develop the Welsh Patient Administration System (WPAS). This IT system records patient interactions with hospitals and care settings across NHS Wales. My role is to ensure it's maintained and developed to a high standard to provide as much value to the NHS as possible.

As a developer, my role has both creative and technical aspects which continuously challenge and encourage the development of my skills.

As a manager I have the opportunity to help improve the service we provide whilst leading a team to challenge themselves and develop their own skills too. The culture of the NHS is focused on people, by improving patient care and supporting its employees, which makes the NHS a fantastic place to work.

When my daughter, Ffion, was born I was amazed at how incredible the staff in Glangwili hospital were and I decided at that point that I wanted to give back to the NHS in any way that I could. I searched NHS jobs and I found a Junior Developer role which I applied for; I had an active interest in IT but at the time, I didn't have any experience with software development so I didn't expect to hear back. Fortunately I did, and I studied as much as I could in the two weeks before the interview. Luckily I secured the job!

Since joining, I've received excellent support to learn and progress from a Trainee Developer to a Junior Developer, on to a Senior Developer and to where I am now as a Principal Developer; leading and mentoring my own team with the hopes that they too can progress, as I have.

I am incredibly proud to work for the NHS, supporting the fantastic staff working within it as well as helping provide the best possible care for patients. I'm very thankful to have been given the opportunity to join the NHS and to develop and progress my career. It's a fantastic place to work and it gives me a real sense of purpose and immense job satisfaction.