

# Transformation Programme Manager

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I currently manage the successful transformation of a portfolio of services, within a whole system approach, in order to improve outcomes for Powys patients. On a daily basis I work closely with clinicians across the system. This includes; out of county district general hospitals, specialised and local health services; patients, families and carers; and other partners such as the local authority and Welsh Ambulance Service NHS Trust to deliver improved wellbeing, earlier help and support and joined up care closer to home, in line with the health and care strategy.

I supported the development of the Diagnostic Strategic Intent, whereby Powys are looking to a renewed approach to diagnostics for patients. This has the potential to radically transform patient pathways, improving outcomes for conditions as well as increasing access closer to home.

I am currently using my programme management skills and expertise to implement a pan Powys dermatology, transnasal endoscopy and community cardiology service. My role includes working on identifying the potential to repatriate low complexity activity back into Powys. And working towards developing and implementing a phased plan for ambulatory care, along with delivering the improvements in line with Getting it Right First Time (GIRFT) reviews.

I most enjoy being able to contribute to making a positive difference to the care the people of Powys receive. I enjoy working collaboratively with colleagues both internal and external, clinical and non clinical, where a shared passion of making that difference to the population we serve is key. What I really love about my role and working in Powys is that every day is a learning day. I continue to improve my own skills and enhance my expertise from working with such a range of colleagues.

Nine years ago, following a role in primary care, I decided that working in health was my passion. I went back to college and achieved the Access to Higher Education Diploma for Nursing and Health Professions. This led me to my first role in Powys Teaching Health



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Board as a theatre assistant. From this role I knew I wanted to do more, however little difference it made. I joined the programme management office and was supported through the project management qualifications (PRINCE, MSP and Agile) and then went on to complete the ILM 5 and ILM 7. Following this, I decided to undertake an MSc in Leadership and Management, I passed with a merit. In these short but hard 9 years, I was able to progress my career to the role I am in today, contributing to delivering services that make that difference.