

Primary and Community Care Academy Manager

Helen Farmer
Primary Care



GIG
CYMRU
NHS
WALES

75



This is a new role for me, in a new service (Primary and Community Care Academy). A key aspect to my role is to work with a range of staff from different professions, seeking to support training and educational provision for both clinical and non clinical colleagues in primary and community care. Supporting staff to have the training required for their role helps them to feel confident in delivery of services and care. Ultimately, it's about keeping our patients safe and cared for either at home or close to home where possible.

I work in a happy and caring team who share the same goals and values. We communicate well together to understand the tasks, which really helps us to focus on delivery and achievement. It feels great to get things done and move to the next phase of our work.

I started as a bank health care support worker when my children were small. I really enjoyed the work and saw what an important role nurses played. I was then approached by a manager who told me about a scholarship opportunity with the NHS, to undertake a BSc Adult Nursing course. My NHS employer sponsored me through my training, and I achieved a BSc 1st Class (Hons). I was the first person in my family to attend university. Since becoming a teacher in health and social care with Nursing and Midwifery Council registration, I have been supported by the NHS to study at Masters level. These qualifications and career experiences have defiantly been an asset in gaining my current job role.

The NHS is the backbone of our society. It is where we are born, where we go when we are sick and ultimately, where we go when we die. It provides access to services that some countries can only dream of. It is there for all of us, no matter what our background, it is always there. It makes me feel proud to be a part of it!



GIG
CYMRU
NHS
WALES

Addysg a Gwella Iechyd
Cymru (AaGIC)
Health Education and
Improvement Wales (HEIW)