

Trainee Clinical Librarian

Betsy Morgan
Library Services



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Even though I am still in a training role, I see part of my job as supporting staff across the health board – including those who cannot access the physical library. I attend meetings and audits and I offer literature searches and research assistance. I send evidence updates to staff members across all sites. I ensure staff have easy access to the information that they need to carry out their jobs.

I enjoy the diversity and the unknown of what the day is going to bring. The days go by so fast as there is always someone different to help with an information request. I also enjoy looking for new ways to bring staff members into the library that traditionally would not have used it. During my time in the Library Service, I have helped to set up a health board wide book club (which has now been running for over a year), assisted to organise well-being days for staff to have information on resources post-covid and I have found networking opportunities. I really enjoy getting to know the library users and their needs but also helping people to discover all the services that we offer.

I initially joined Library Services as a library assistant in Swansea Central Library (a public library). From helping the public to find the book they wanted to helping to run rhyme time for the younger library members, I really enjoyed it. After a break of many years in which I spent time with my family, I became a qualified play worker and volunteered for local groups such as a local Parent Teacher Association (PTA) I re-joined libraries in 2019 when I entered the NHS and became a library assistant in Morrison Hospital Staff Library.

At the end of 2022, I started my Masters in Information and Library Studies through distance learning and subsequently was successful in obtaining my current role.

Initially, I joined the NHS at 18 years old as a bank health care support worker, which was a role I enjoyed until I went to university at 21 years old. I have been back in the NHS; working for the Library Service, since 2019 and the time has flown by.



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Addysg a Gwella Iechyd
Cymru (AaGIC)
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Improvement Wales (HEIW)

As the daughter of a staff nurse I have grown up holding the NHS in very high esteem. On a personal note, my daughter has a serious medical condition so we, as a family, owe the NHS everything. Myself and my husband both work for the NHS and during the pandemic we made the decision that he would move out so that he could continue working when we were told that my daughter would have to shield. He lived in a hotel, instead of at home, for the first 3.5 months of the pandemic in March 2020. This was a decision we did not take lightly but it was one made because of how we feel about the NHS and the importance of our jobs.