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Addysg a Gwellu Iechyd
Cymru (AaGIC)
Health Education and
Improvement Wales (HEIW)

Addysg a Gwellu Iechyd Cymru (AaGIC)
Health Education and Improvement Wales (HEIW)

Tŷ Dysgu, Cefn Coed,
Nantgarw CF15 7QQ

Ffôn | Tel: 03300 585 005

Ebost | Email: heiw@wales.nhs.uk

Gwefan | Web: aagic.gig.cymru / heiw.nhs.wales

Our Ref: DLIB/FOI/07-10-21

Date: 11 October 2021

Thank you for your request for information under the Freedom of Information Act, received on 7 October 2021 reference number FOI/07-10-21. I can confirm that Health Education and Improvement Wales (HEIW) has completed a search of its records and has established that it does hold information falling within the confines of your request. Please find our response to your request below.

1) Has the Trust procured at any point a technology platform called Robotic Process Automation, also known as RPA? This is a new technology and therefore I am only asking the Trust to check its procurement and/or IT records as far back as 01/01/2016.

I can confirm that HEIW has at no point procured the technology platform known as Robotic Process Automation (RPA).

2) If the Trust has procured RPA, have they calculated how many Full-Time Equivalent hours have been saved as a result of the automation doing administrative tasks, which were otherwise carried out by human members of staff working for the Trust?

HEIW has not procured RPA and so is unable to provide this information.

