Hello, everyone. My name is Diane. I'm the lead pharmacist for Medicines Advice in Wales. I am also one of the senior members of the Yellow Card Centre (YCC) Wales team. Our job in the YCC Wales team is to promote raising awareness of reporting adverse drug reactions. In my role as the National Lead for Medicines Advice the Medicines Advice Services in Wales receive hundreds of enquiries regarding adverse drug reactions and how they can be managed.

So, we've got a very important event coming up soon, in November, which is the Medicines Safety Week, and that is all about raising awareness of adverse drug reactions. So, do you know what an adverse drug reaction is? So basically, any drug that is taken that causes an unwanted or unexpected adverse event is classified as an adverse drug reaction. It's a response to a product which is noxious and unintended. And don't forget, those adverse effects that are caused by drug interactions, too.

There's generally a causal relationship between the drug and the actual adverse event, and it's normally very well known or just suspected. They can be categorised as type-A reactions, i.e. those ones that you know or can predict that will happen, or they can be type B, which is the rare sort of bizarre, weird adverse drug reactions. Obviously, quick detection of these adverse drug reactions and recording of them is really important to support processes in place to ensure medicines are used safely. So, if you're interested in any of this information, please take a look at the other resources on this Web page. Thank you.